



**GREEN BUSINESS HAWAII
First Annual Recognition Program
October 15, 2002**

**KAHALA
MANDARIN ORIENTAL
HAWAII**





Mission Statement

We are committed to the continuous improvement and protection of the environment for our guests, our colleagues and the community. Our goal is to minimize adverse effects on the environment while providing a high level of service and comfort. We anticipate any changes in environmental priorities and take positive action.

Environmental Committee

The Kahala Mandarin Oriental Hawaii's Environmental Health Committee is comprised of managers and colleagues who are committed to "working together to make a difference" in protecting and preserving the environment. Meeting once a month, the committee's objective is to insure that the environmental mission statement of the organization is carried out in a responsible manner through various conservation methods, organization events, and community projects.

Employee Involvement

Employee involvement is the key to our success. From employee orientation and throughout an individual's career at the Kahala Mandarin Oriental Hawaii we continuously encourage employees to become involved with the Environmental Committee and to always act environmentally conscious. The following are a few of the "employee based programs:

- Environmental Committee presentation during new-hire orientation.
- Always reuse and recycle paper.
- Energy and supply conservation.
- Using alternative transportation (i.e. bus, bike, or carpool).
- Participate in environmental projects and events.

Operational Conservation Efforts to Protect the Environment

Through continuous improvement of operational procedures and quality environmental practices, we have created a business culture that infuses conservation efforts into all areas of the resort's operation:

- Use of Marathon Hy/Press Hydraulic Recycler to recycle cardboard and High Capacity Trash Compactor to improve waste management and reduce landfill use.
- Recycle management of newspaper, white paper, cardboard, glass, and aluminum products.
- Wet garbage is recycled through Eco Feed on a daily basis and converted into biogas, soil amendment and liquid fertilizer to nurture the environment.
- All guest rooms are equipped with water efficient toilets and showerheads, and also provide a décor of environmentally friendly and recycled products, to include guest room furniture, laundry bags, amenities, stationary, and shopping and newspaper bags.
- Whenever possible, prioritize purchasing products made from recycled material and delivered in re-usable or recyclable containers.
- Daily use of hydroelectric air conditioning (cooled by ocean water), which eliminates the need for cooling towers and is environmentally friendly. The heated water from the air conditioning system is then used to heat the swimming pool and part of the domestic hot water.
- Installation of energy efficient lighting throughout the property.

Organization Initiatives and Community Projects

Besides being a responsible business, we also strive to be a responsible member of the community by undertaking the following initiatives and community projects:

- Adopt-A-Park program involving the clean-up of Waialae Beach Park three times a year.
- Support of department environmental projects and presentations.
- "Make a Difference Day", which involves painting park furniture or structures, and landscaping.
- "Get the Drift and Bag It", which involves clean up of the beach and coastline area.
- "Tour-de-Trash", sponsored by the Department of Health, Chamber of Commerce, and DBEDT.
- Recognized as a "Green Business", and completed the Department of Health Green Business Audit.
- Raise colleague awareness of environmental practices through orientation training and encouraging their involvement in the Environmental Health Committee.